

[DATE]

Dear Customer:

At PECO, we are committed to providing safe and reliable energy for our customers and the communities we serve. As part of our work, we will be upgrading and installing new equipment to enhance the local electric distribution system in your area.

Our community is operating under a heightened sense of uncertainty during this COVID-19 pandemic. Your priority is to stay safe and maintain a sense of normalcy. You can be assured that the men and women of PECO are working around the clock to ensure we continue to keep the lights on and the gas flowing for the communities we serve. We are considered an essential business during this pandemic and the work our crews are performing is critical to ensure the continued safe and reliable service that you need every day, especially during these times

About the Project:

- More than \$3.3 million will be invested to enhance the local electric distribution system for you and your neighbors.
- Tree trimming will begin in November 2020 with construction to follow.
- The majority of this work will occur along streets, sidewalks and along rear property lines. Work will occur along; Anders, Detwiler, Green Hill, Hendrick, Kerr, Kratz, Kriebel Mill, Leshar, Schlosser, Stump Hill, Water Street roads, Arcadia Ln, N. Grange Ave and W Skippack Pike.
- Approximately 3 miles of aerial cable will be replaced.
- Reliability improvements may include replacement or installation of new poles and transformers as needed.
- Work will occur from 7 a.m. to 5 p.m., Monday through Friday with occasional Saturday work possible.
- The project is expected to be completed by October 2021, and work will be performed by a qualified PECO contractor.

Crews may need to temporarily interrupt service to safely complete some of this work. We will work with local residents to ensure they are informed in advance of our activities and any planned interruptions. To ensure that you receive all outage updates, please confirm that your phone number is accurate in our system through MyAccount at www.peco.com/myaccount or by calling 1-800-494-4000. We will also work closely with local officials to minimize the impact on traffic and pedestrians whenever possible. Access for services such as trash removal, student transportation and emergency vehicles will be maintained during construction.

We are dedicated to keeping you informed about our work, listening to your input and modifying plans based on your feedback when possible.

If you have any questions regarding the details of this project and how it may impact you, please contact Mike Herman at michael.herman@exeloncorp.com. If you have questions regarding your PECO account, please call the telephone number listed on your bill.

Sincerely,

William Patterer,
Director, Regional Electric Operations, PECO